

Ordering

REPORT: PERCENT REJECTED SERVICE REQUESTS ¹ REPORT PERIOD: 06/01/2001 - 06/30/2001

	FULLY MECHANIZED LSRs		PARTIALLY MECHANIZED LSRs		TOTAL MECHANIZED LSRs		NON MECHANIZED LSRs		TRUNKS ASRs
	PRODUCT SPECIFIC PERCENT REJECTED	TOTAL PERCENT REJECTED	PRODUCT SPECIFIC PERCENT REJECTED	TOTAL PERCENT REJECTED	PRODUCT SPECIFIC PERCENT REJECTED	TOTAL PERCENT REJECTED	PRODUCT SPECIFIC PERCENT REJECTED	TOTAL PERCENT REJECTED	
CLEC1 ²									
GEORGIA									
REGION									
CLEC AGGREGATE									
GEORGIA									
- LNP STANDALONE									
- INP STANDALONE									
- 2W ANALOG LOOP w/INP DESIGN									
- 2W ANALOG LOOP w/INP NON-DESIGN									
- 2W ANALOG LOOP w/LNP DESIGN			44.29%	14.44%	41.15%	8.76%	48.48%	1.12%	
- 2W ANALOG LOOP w/LNP NON-DESIGN	100.00%	0.96%	29.95%	20.19%	30.59%	12.62%	36.70%	5.85%	
- UNE xDSL (ADSL, HDSL, UCL)	11.81%	11.24%			11.81%	4.43%	15.02%	1.33%	
- LOCAL INTERCONNECTION TRUNKS									78.00%
REGION									
- LNP STANDALONE									
- INP STANDALONE									
- 2W ANALOG LOOP w/INP DESIGN							39.56%	0.30%	
- 2W ANALOG LOOP w/INP NON-DESIGN									
- 2W ANALOG LOOP w/LNP DESIGN	28.57%	4.29%	41.32%	21.68%	39.85%	16.22%	42.31%	5.23%	
- 2W ANALOG LOOP w/LNP NON-DESIGN	95.92%	3.36%	29.06%	13.82%	31.25%	10.53%	23.30%	4.16%	
- UNE xDSL (ADSL, HDSL, UCL)	10.01%	8.15%			10.01%	2.56%	20.01%	2.27%	
- LOCAL INTERCONNECTION TRUNKS									70.00%

Note 1: BST retail report not yet available.

Note 2: CLEC 1 information will be populated & distributed on an individual CLEC basis.

Ordering

REPORT: REJECT DISTRIBUTION INTERVAL & AVERAGE INTERVAL
REPORT PERIOD: 06/01/2001 - 06/30/2001

FULLY MECHANIZED LSRs ³													AVG INTERVAL (HRS)
0 - ≤4 MIN	>4 - ≤8 MIN	>8 - ≤12 MIN	>12 - ≤60 MIN	0 - ≤1 HR	>1 - ≤4 HRS	>4 - ≤8 HRS	>8 - ≤12 HRS	>12 - ≤16 HRS	>16 - ≤20 HRS	>20 - ≤24 HRS	>24 HRS		
CLEC 1 ¹													
GEORGIA													
REGION													
CLEC AGGREGATE													
GEORGIA													
- LNP STANDALONE													
- INP STANDALONE													
- 2W ANALOG LOOP w/INP DESIGN													
- 2W ANALOG LOOP w/INP NON-DESIGN													
- 2W ANALOG LOOP w/LNP DESIGN													
- 2W ANALOG LOOP w/LNP NON-DESIGN					50.00%						50.00%	15.95	
- UNE xDSL (ADSL, HDSL, UCL)	100.00%			100.00%								0.01	
REGION													
- LNP STANDALONE													
- INP STANDALONE													
- 2W ANALOG LOOP w/INP DESIGN													
- 2W ANALOG LOOP w/INP NON-DESIGN													
- 2W ANALOG LOOP w/LNP DESIGN	18.33%	3.33%	6.67%	46.67%	75.00%	8.33%	6.67%		1.67%		3.33%	3.34	
- 2W ANALOG LOOP w/LNP NON-DESIGN	66.66%		12.77%	8.51%	87.23%	6.36%	2.13%				4.26%	1.62	
- UNE xDSL (ADSL, HDSL, UCL)	100.00%			100.00%								0.01	

Note 1: BST Retail report not available.

Note 2: CLEC 1 information will be populated & distributed on an individual CLEC basis.

Note 3: Total Mechanized LSRs include Fully Mechanized LSRs and Partially Mechanized LSRs. Rejects on Fully Mechanized LSRs are errors auto clarified back to the CLEC.

Rejects on Partially Mechanized LSRs are errors due to system fallout. These errors could be caused by the CLEC or BST.

Ordering

REPORT: REJECT DISTRIBUTION INTERVAL & AVERAGE INTERVAL ¹
REPORT PERIOD: 06/01/2001 - 06/30/2001

PARTIALLY MECHANIZED LSRs ³										AVG. INTERVAL (HRS)
0 - ≤1 HR	>1 - ≤4 HRS	>4 - ≤8 HRS	>8 - ≤10 HRS	0 - ≤10 HRS	>10 - ≤18 HRS	0 - ≤18 HRS	>18 - ≤24 HRS	>24 HRS		
CLEC 1 ²										
GEORGIA										
REGION										
CLEC AGGREGATE										
GEORGIA										
- LNP STANDALONE										
- INP STANDALONE										
- 2W ANALOG LOOP w/INP DESIGN										
- 2W ANALOG LOOP w/INP NON-DESIGN										
- 2W ANALOG LOOP w/LNP DESIGN		13.98%	22.58%	22.58%	59.14%	16.13%	75.27%	4.30%	20.43%	14.98
- 2W ANALOG LOOP w/LNP NON-DESIGN	3.08%	19.23%	17.69%	15.38%	55.38%	20.00%	75.38%	3.85%	20.77%	16.37
- UNE xDSL (ADSL, HDSL, UCL)										
REGION										
- LNP STANDALONE										
- INP STANDALONE										
- 2W ANALOG LOOP w/INP DESIGN										
- 2W ANALOG LOOP w/INP NON-DESIGN										
- 2W ANALOG LOOP w/LNP DESIGN	5.44%	19.18%	26.74%	14.80%	66.16%	12.08%	78.25%	4.98%	16.77%	12.20
- 2W ANALOG LOOP w/LNP NON-DESIGN	7.35%	20.38%	23.22%	13.98%	64.93%	17.77%	82.70%	4.03%	13.27%	12.26
- UNE xDSL (ADSL, HDSL, UCL)										

Note 1: BST Retail report not available.

Note 2: CLEC 1 information will be populated & distributed on an individual CLEC basis.

Note 3: Total Mechanized LSRs include Fully Mechanized LSRs and Partially Mechanized LSRs. Rejects on Fully Mechanized LSRs are errors auto clarified back to the CLEC.
Rejects on Partially Mechanized LSRs are errors due to system fallout. These errors could be caused by the CLEC or BST.

Ordering

REPORT: REJECT DISTRIBUTION INTERVAL & AVERAGE INTERVAL¹
 REPORT PERIOD: 06/01/2001 - 06/30/2001

TOTAL MECHANIZED LSRs ²									
	0 - ≤4 MIN	>4 - ≤8 MIN	>8 - ≤12 MIN	>12 - ≤60 MIN	0 - ≤1 HR	>1 - ≤4 HRS	>4 - ≤8 HRS	>8 - ≤12 HRS	>12 - ≤16 HRS
CLEC 1 ²									
GEORGIA									
REGION									
CLEC AGGREGATE									
GEORGIA									
- LNP STANDALONE									
- INP STANDALONE									
- 2W ANALOG LOOP w/INP DESIGN									
- 2W ANALOG LOOP w/INP NON-DESIGN									
- 2W ANALOG LOOP w/LNP DESIGN						13.98%	22.58%	22.58%	
- 2W ANALOG LOOP w/LNP NON-DESIGN					2.99%	20.15%	17.18%		
- UNE xDSL (ADSL, HDSL, UCL)					100.00%				
REGION									
- LNP STANDALONE									
- INP STANDALONE									
- 2W ANALOG LOOP w/INP DESIGN									
- 2W ANALOG LOOP w/INP NON-DESIGN									
- 2W ANALOG LOOP w/LNP DESIGN					11.22%	18.28%	25.07%	13.57%	
- 2W ANALOG LOOP w/LNP NON-DESIGN					15.35%	18.98%	21.11%		
- UNE xDSL (ADSL, HDSL, UCL)					100.00%				

TOTAL MECHANIZED LSRs ² (cont)									
	>16 - ≤20 HRS	>20 - ≤24 HRS	>24 - ≤30 HRS	0 - ≤10 HRS	>10 - ≤18 HRS	0 - ≤18 HRS	>18 - ≤24 HRS	>24 HRS	AVG. INTERVAL (HRS)
CLEC 1 ²									
GEORGIA									
REGION									
CLEC AGGREGATE									
GEORGIA									
- LNP STANDALONE									
- INP STANDALONE									
- 2W ANALOG LOOP w/INP DESIGN									
- 2W ANALOG LOOP w/INP NON-DESIGN									
- 2W ANALOG LOOP w/LNP DESIGN				59.14%	16.13%	75.27%	1.33%	20.43%	14.98
- 2W ANALOG LOOP w/LNP NON-DESIGN			14.93%	55.22%	19.40%	74.63%	3.73%	21.64%	16.38
- UNE xDSL (ADSL, HDSL, UCL)				100.00%		100.00%			0.01
REGION									
- LNP STANDALONE									
- INP STANDALONE									
- 2W ANALOG LOOP w/INP DESIGN									
- 2W ANALOG LOOP w/INP NON-DESIGN									
- 2W ANALOG LOOP w/LNP DESIGN				68.14%	11.22%	79.36%	4.85%	16.79%	11.46
- 2W ANALOG LOOP w/LNP NON-DESIGN			12.58%	68.02%	15.99%	84.01%	3.62%	12.37%	11.19
- UNE xDSL (ADSL, HDSL, UCL)				100.00%		100.00%			0.01

Note 1: BST Retail report not available.

Note 2: CLEC 1 information will be populated & distributed on an individual CLEC basis.

Note 3: Total Mechanized LSRs include Fully Mechanized LSRs and Partially Mechanized LSRs. Rejects on Fully Mechanized LSRs are errors auto clarified back to the CLEC. Rejects on Partially Mechanized LSRs are errors due to system fallout. These errors could be caused by the CLEC or BST.

Ordering

REPORT: REJECT DISTRIBUTION INTERVAL & AVERAGE INTERVAL ¹
REPORT PERIOD: 06/01/2001 - 06/30/2001

NON - MECHANIZED LSRs ²										
	0 - ≤1 HR	>1 - ≤4 HRS	>4 - ≤8 HRS	>8 - ≤12 HRS	>12 - ≤16 HRS	>16 - ≤20 HRS	>20 - ≤24 HRS	0 - ≤24 HRS	>24 HRS	AVG. INTERVAL (DAYS)
CLEC 1 ²										
GEORGIA										
REGION										
CLEC AGGREGATE										
GEORGIA										
- LNP STANDALONE										
- INP STANDALONE										
- 2W ANALOG LOOP w/INP DESIGN										
- 2W ANALOG LOOP w/INP NON-DESIGN										
- 2W ANALOG LOOP w/LNP DESIGN		71.88%	18.75%	6.25%				96.88%	3.13%	3.93
- 2W ANALOG LOOP w/LNP NON-DESIGN	1.20%	17.96%	46.11%	20.96%	2.99%	3.59%	2.40%	95.21%	4.79%	8.59
- UNE xDSL (ADSL, HDSL, UCL)		28.32%	57.89%	7.80%			2.63%	94.74%	5.26%	7.48
REGION										
- LNP STANDALONE										
- INP STANDALONE										
- 2W ANALOG LOOP w/INP DESIGN		19.44%	47.22%	30.56%		2.78%		100.00%		6.80
- 2W ANALOG LOOP w/INP NON-DESIGN										
- 2W ANALOG LOOP w/LNP DESIGN	3.16%	27.33%	51.03%	12.16%	0.47%	1.26%	0.79%	96.21%	3.79%	7.60
- 2W ANALOG LOOP w/LNP NON-DESIGN	3.78%	14.31%	43.34%	24.45%	1.79%	2.96%	1.99%	92.64%	7.36%	9.78
- UNE xDSL (ADSL, HDSL, UCL)	2.18%	39.64%	43.64%	9.09%	0.36%		0.36%	95.27%	4.73%	8.11

Note 1: BST Retail report not available.

Note 2: CLEC 1 information will be populated & distributed on an individual CLEC basis.

Note 3: Total Mechanized LSRs include Fully Mechanized LSRs and Partially Mechanized LSRs. Rejects on Fully Mechanized LSRs are errors auto clarified back to the CLEC. Rejects on Partially Mechanized LSRs are errors due to system fallout. These errors could be caused by the CLEC or BST.

Ordering

REPORT: FIRM ORDER CONFIRMATION TIMELINESS¹
REPORT PERIOD: 06/01/2001 - 06/30/2001

FULLY MECHANIZED LSRs (% Delivered Within Time Frame) ²													
	0 - ≤15 MIN	>15 - ≤30 MIN	>30 - ≤45 MIN	>45 - ≤60 MIN	>60 - ≤90 MIN	>90 - ≤120 MIN	>120 - ≤180 MIN	0 - ≤3 HRS	>3 - ≤6 HRS	>6 - ≤12 HRS	>12 - ≤24 HRS	>24 - ≤48 HRS	>48 HRS
CLEC 1 ³													
GEORGIA													
REGION													
CLEC AGGREGATE													
GEORGIA													
- LNP (STANDALONE)	25.44%	34.63%	8.75%	1.52%	2.23%	1.38%	4.84%	78.58%	3.97%	7.41%	8.17%	0.09%	1.78%
- INP STANDALONE													
- 2W ANALOG LOOP w/INP DESIGN													
- 2W ANALOG LOOP w/INP NON-DESIGN													
- 2W ANALOG LOOP w/LNP DESIGN	18.18%	18.18%					18.18%	54.55%	9.09%	9.09%	18.18%		9.09%
- 2W ANALOG LOOP w/LNP NON-DESIGN	100.00%							100.00%					
- UNE xDSL (ADSL, HDSL, UCL)	91.50%		0.68%	0.68%	1.02%	0.34%	0.68%	94.90%	1.70%	0.68%	1.36%	0.34%	1.02%
REGION													
- LNP (STANDALONE)	35.40%	32.03%	7.31%	1.96%	2.60%	0.62%	2.90%	82.83%	3.10%	5.43%	5.35%	0.57%	2.73%
- INP STANDALONE													
- 2W ANALOG LOOP w/INP DESIGN													
- 2W ANALOG LOOP w/INP NON-DESIGN													
- 2W ANALOG LOOP w/LNP DESIGN	35.92%	26.76%	4.23%		2.11%	0.70%	6.34%	76.06%	4.23%	6.34%	11.27%	1.41%	0.70%
- 2W ANALOG LOOP w/LNP NON-DESIGN	100.00%							100.00%					
- UNE xDSL (ADSL, HDSL, UCL)	88.48%	0.48%	0.56%	0.48%	1.19%	0.95%	0.95%	93.10%	2.78%	0.63%	1.51%	0.48%	1.51%

Note 1: BST Retail report not applicable.

Note 2: Fully Mechanized LSRs require no human intervention.

Note 3: CLEC 1 information will be populated & distributed on an individual CLEC basis.

Ordering

REPORT: FIRM ORDER CONFIRMATION TIMELINESS ¹
REPORT PERIOD: 06/01/2001 - 06/30/2001

PARTIALLY MECHANIZED LSRs (% Delivered Within Time Frame) ²										
	0 - <4 HRS	>4 - <8 HRS	>8 - <10 HRS	0 - <10 HRS	>10 - <18 HRS	0 - <18 HRS	>18 - <24 HRS	0 - <24 HRS	>24 - <48 HRS	>48 HRS
CLEC 1 ³										
GEORGIA										
REGION										
CLEC AGGREGATE										
GEORGIA										
- LNP (STANDALONE)	47.64%	19.63%	6.74%	74.01%	9.91%	83.93%	3.56%	87.49%	10.59%	1.92%
- INP STANDALONE										
- 2W ANALOG LOOP w/INP DESIGN										
- 2W ANALOG LOOP w/INP NON-DESIGN										
- 2W ANALOG LOOP w/LNP DESIGN	31.06%	23.48%	18.94%	73.48%	7.58%	81.06%	2.27%	83.33%	12.88%	3.79%
- 2W ANALOG LOOP w/LNP NON-DESIGN	26.13%	18.06%	10.32%	54.52%	19.35%	73.87%	3.55%	77.42%	16.77%	5.81%
- UNE xDSL (ADSL, HDSL, UCL)										
REGION										
- LNP (STANDALONE)	64.92%	18.02%	5.83%	78.87%	8.10%	86.97%	3.05%	90.02%	7.73%	2.25%
- INP STANDALONE										
- 2W ANALOG LOOP w/INP DESIGN										
- 2W ANALOG LOOP w/INP NON-DESIGN										
- 2W ANALOG LOOP w/LNP DESIGN	25.06%	27.86%	16.42%	69.36%	12.91%	82.27%	4.98%	87.25%	10.70%	2.04%
- 2W ANALOG LOOP w/LNP NON-DESIGN	48.21%	20.12%	9.89%	78.22%	11.99%	90.20%	1.22%	91.43%	8.12%	2.45%
- UNE xDSL (ADSL, HDSL, UCL)	32.00%	20.00%	12.00%	64.00%	8.00%	72.00%	12.00%	84.00%	8.00%	8.00%

Note 1: BST Retail report not applicable.

Note 2: Fully Mechanized LSRs require no human intervention.

Note 3: CLEC 1 information will be populated & distributed on an individual CLEC basis.

Ordering

REPORT: FIRM ORDER CONFIRMATION TIMELINESS¹
REPORT PERIOD: 06/01/2001 - 06/30/2001

TOTAL MECHANIZED LSRs (% Delivered Within Time Frame) ²											
CLEC 1 ³											
GEORGIA											
REGION											
CLEC AGGREGATE											
GEORGIA											
- LNP (STANDALONE)											
- INP (STANDALONE)											
- 2W ANALOG LOOP w/INP DESIGN											
- 2W ANALOG LOOP w/INP NON-DESIGN											
- 2W ANALOG LOOP w/LNP DESIGN											
- 2W ANALOG LOOP w/LNP NON-DESIGN											
- UNE xDSL (ADSL, HDSL, UCL)											
REGION											
- LNP (STANDALONE)											
- INP (STANDALONE)											
- 2W ANALOG LOOP w/INP DESIGN											
- 2W ANALOG LOOP w/INP NON-DESIGN											
- 2W ANALOG LOOP w/LNP DESIGN											
- 2W ANALOG LOOP w/LNP NON-DESIGN											
- UNE xDSL (ADSL, HDSL, UCL)											

TOTAL MECHANIZED LSRs (% Delivered Within Time Frame) ² (cont)											
CLEC 1 ³											
GEORGIA											
REGION											
CLEC AGGREGATE											
GEORGIA											
- LNP (STANDALONE)	70.58%	9.66%	4.51%	84.76%	6.37%	91.13%	3.63%	94.76%	3.41%	1.83%	
- INP (STANDALONE)											
- 2W ANALOG LOOP w/INP DESIGN											
- 2W ANALOG LOOP w/INP NON-DESIGN											
- 2W ANALOG LOOP w/LNP DESIGN	33.57%	21.68%	18.18%	73.43%	7.69%	81.12%	2.80%	83.92%	11.69%	4.20%	
- 2W ANALOG LOOP w/LNP NON-DESIGN	26.60%	17.96%	10.26%	54.81%	19.23%	74.04%	3.53%	77.56%	18.67%	5.77%	
- UNE xDSL (ADSL, HDSL, UCL)	96.26%	0.86%	0.34%	97.28%		97.28%	1.36%	98.64%	0.34%	1.02%	
REGION											
- LNP (STANDALONE)	73.87%	8.97%	3.69%	86.53%	5.55%	92.08%	2.18%	94.26%	3.19%	2.55%	
- INP (STANDALONE)											
- 2W ANALOG LOOP w/INP DESIGN											
- 2W ANALOG LOOP w/INP NON-DESIGN											
- 2W ANALOG LOOP w/LNP DESIGN	30.67%	25.62%	14.86%	71.16%	12.23%	83.38%	4.98%	88.36%	9.74%	1.90%	
- 2W ANALOG LOOP w/LNP NON-DESIGN	52.53%	18.44%	9.06%	80.03%	16.99%	91.02%	1.12%	92.14%	5.61%	2.25%	
- UNE xDSL (ADSL, HDSL, UCL)	92.84%	2.57%	0.47%	95.88%	0.31%	96.19%	1.56%	97.74%	0.62%	1.63%	

Note 1: BST Retail report not applicable.

Note 2: Total Mechanized LSRs require no human intervention.

Note 3: CLEC 1 information will be populated & distributed on an individual CLEC basis.

Ordering

REPORT: FIRM ORDER CONFIRMATION TIMELINESS REPORT PERIOD: 06/01/2001 - 06/30/2001

NON - MECHANIZED LSRs (% Delivered Within Time Frame) ²										
	0 - ≤4 HRS	>4 - ≤8 HRS	>8 - ≤12 HRS	>12 - ≤16 HRS	>16 - ≤20 HRS	>20 - ≤24 HRS	>24 - ≤36 HRS	0 - ≤36 HRS	>36 - ≤48 HRS	>48 HRS
CLEC 1 ³										
GEORGIA										
REGION										
CLEC AGGREGATE										
GEORGIA										
- LNP (STANDALONE)	21.07%	45.79%	12.08%	2.11%	3.23%	2.25%	6.18%	92.70%	2.67%	4.63%
- INP STANDALONE										
- 2W ANALOG LOOP w/INP DESIGN			100.00%					100.00%		
- 2W ANALOG LOOP w/INP NON-DESIGN										
- 2W ANALOG LOOP w/LNP DESIGN	20.00%	36.00%	12.00%	16.00%			4.00%	88.00%		12.00%
- 2W ANALOG LOOP w/LNP NON-DESIGN	9.47%	29.82%	36.48%	6.87%	5.26%	1.75%	3.16%	92.63%	1.05%	6.32%
- UNE xDSL (ADSL, HDSL, UCL)	30.39%	50.00%	18.14%		0.49%			99.02%		0.98%
REGION										
- LNP (STANDALONE)	24.78%	41.33%	11.47%	3.00%	2.55%	2.10%	6.43%	91.63%	3.32%	5.05%
- INP STANDALONE										
- 2W ANALOG LOOP w/INP DESIGN	12.24%	36.73%	44.90%	4.08%	1.02%			98.98%		1.02%
- 2W ANALOG LOOP w/INP NON-DESIGN										
- 2W ANALOG LOOP w/LNP DESIGN	11.36%	41.95%	24.45%	4.17%	2.55%	1.74%	5.79%	91.89%	3.13%	4.98%
- 2W ANALOG LOOP w/LNP NON-DESIGN	8.80%	30.07%	35.77%	5.46%	4.58%	3.47%	5.08%	93.18%	2.11%	4.71%
- UNE xDSL (ADSL, HDSL, UCL)	32.64%	51.82%	14.41%	0.35%	0.17%			99.39%	0.26%	0.35%

Note 1: BST Retail report not applicable.

Note 2: Non - Mechanized LSRs are manually executed.

Note 3: CLEC 1 information will be populated & distributed on an individual CLEC basis.

Ordering

REPORT: FIRM ORDER CONFIRMATION AND REJECT RESPONSE COMPLETENESS
REPORT PERIOD: 06/01/2001 - 06/30/2001

	FULLY MECHANIZED LSRs		PARTIALLY MECHANIZED LSRs		TOTALLY MECHANIZED LSRs		NON-MECHANIZED LSRs ³	
	% Complete Response	% Proper (Expected) Response	% Complete Response	% Proper (Expected) Response	% Complete Response	% Proper (Expected) Response	% Complete Response	% Proper (Expected) Response
CLEC 1¹								
GEORGIA								
REGION								
CLEC AGGREGATE								
GEORGIA								
- LNP (STANDALONE)	100.00%	99.70%	99.97%	99.97%	99.97%	99.95%	100.00%	100.00%
- INP STANDALONE								
- 2W ANALOG LOOP w/INP DESIGN								
- 2W ANALOG LOOP w/INP NON-DESIGN								
- 2W ANALOG LOOP w/LNP DESIGN	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
- 2W ANALOG LOOP w/LNP NON-DESIGN	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.71%	100.00%
- UNE xDSL (ADSL, HDSL, UCL)	86.59%	97.83%			86.59%	97.83%	100.00%	100.00%
- LOCAL INTERCONNECTION TRUNKS								
REGION								
- LNP (STANDALONE)	100.00%	99.92%	99.99%	99.82%	99.99%	99.83%	99.98%	100.00%
- INP STANDALONE								
- 2W ANALOG LOOP NON-DESIGN								
- 2W ANALOG LOOP w/INP DESIGN							100.00%	87.10%
- 2W ANALOG LOOP w/INP NON-DESIGN								
- 2W ANALOG LOOP w/LNP DESIGN	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.91%	100.00%
- 2W ANALOG LOOP w/LNP NON-DESIGN	100.00%	98.88%	100.00%	99.81%	100.00%	99.57%	99.69%	99.95%
- UNE xDSL (ADSL, HDSL, UCL)	79.76%	97.78%			79.76%	97.78%	97.96%	93.75%
- LOCAL INTERCONNECTION TRUNKS								

Note 1: CLEC 1 information will be populated & distributed on an individual CLEC basis.

**GEORGIA SQM DATA
REPORT PERIOD - JUNE 2001**

(P) PROVISIONING

- Held Order Interval Distribution and Mean Interval
- Jeopardy Interval & Percent Jeopardy
- Percent Missed Installation Appointments
- Order Completion Interval Distribution & Average Interval
- Average Completion Notice Interval
- Completions/Attempts Without Notice or <24 Hours
- Coordinated Customer Conversions Interval
- Coordinated Customer Conversions – Hot Cut Timeliness
- Coordinated Customer Conversions – Average Recovery Time
- Coordinated Customer Conversions - % Provisioning Troubles Received Within 7 Days
- Percent Cooperative Testing Attempts for xDSL
- Percent Provisioning Troubles within 30 Days of Service Order Completion
- Total Service Order Cycle Time
- Percent Provisioning Order Accuracy

**GEORGIA SQM DATA
REPORT PERIOD - JUNE 2001**

(P) PROVISIONING

- Percent Missed Installation Appointments - LNP
- Average Disconnect Timeliness Interval and Disconnect Timeliness Interval Distribution - LNP
- Total Service Order Cycle Time – LNP
- LNP-Total Service Order Cycle Time ("W" Appointments Codes)

LNP and Loop Products

- Held Order Interval Distribution and Mean Interval
- Jeopardy Interval & Percent Jeopardy
- Percent Missed Installation Appointments
- Order Completion Interval Distribution & Average Interval
- Average Completion Notice Interval
- Completions/Attempts Without Notice or <24 Hours Notice
- % Provisioning Troubles Within 30 Days of Service Order Completion
- Total Service Order Cycle Time

Held Order Intvl and Mean SQM (State)

June 2001

Aggregate	State	Provisioning	Appointment Reasons	<10 Circuits					
				Total Held	Mean	Count >= 15 Days	% >= 15 Days	Count >= 90 Days	% >= 90 Days
BST	GA	Retail Residence	Facilities	341	13	96	28.15%	6	1.76%
			Equipment	4	3				
			Other	24	12	6	25.00%		
		Retail Business	Facilities	68	16	21	30.88%	1	1.47%
			Equipment	1	2				
			Other	8	14	2	25.00%		
		Retail Design	Facilities	12	23	8	66.67%		
			Other	19	45	6	31.58%	3	15.79%
		Retail PBX	Facilities	2	26	2	100.00%		
		Retail Centrex	Facilities	4	4				
			Other	1	19	1	100.00%		

Aggregate	State	Provisioning	Appointment Reasons	>=10 Circuits					
				Total Held	Mean	Count >= 15 Days	% >= 15 Days	Count >= 90 Days	% >= 90 Days
BST	GA	Retail Residence	Facilities						
			Equipment						
			Other						
		Retail Business	Facilities	3	5				
			Equipment	1	2				
			Other						
		Retail Design	Facilities						
			Other						
		Retail PBX	Facilities						
		Retail Centrex	Facilities						
			Other						

Held Order Intvl and Mean SQM (State)

June 2001

Aggregate	State	Provisioning	Appointment Reasons	< 10 Circuits					
				Total Held	Mean	Count >= 15 Days	% >= 15 Days	Count >= 90 Days	% >= 90 Days
BST	GA	Retail ISDN	Facilities	5	14	2	40.00%		
			Other	3	17	1	33.33%		
		Retail Residence and Business (POTS)	Facilities	403	14	116	28.78%	7	1.74%
			Equipment	5	3				
			Other	28	11	6	21.43%		
		Retail Residence and Business	Facilities	409	14	117	28.61%	7	1.71%
			Equipment	5	3				
			Other	32	12	8	25.00%		
		Retail Residence and Business (POTS, Excl SB)	Facilities	403	14	116	28.78%	7	1.74%
			Equipment	5	3				
			Other	28	11	6	21.43%		

Aggregate	State	Provisioning	Appointment Reasons	>= 10 Circuits					
				Total Held	Mean	Count >= 15 Days	% >= 15 Days	Count >= 90 Days	% >= 90 Days
BST	GA	Retail ISDN	Facilities						
			Other						
		Retail Residence and Business (POTS)	Facilities	3	5				
			Equipment	1	2				
			Other						
		Retail Residence and Business	Facilities	3	5				
			Equipment	1	2				
			Other						
		Retail Residence and Business (POTS , Excl SB)	Facilities	3	5				
			Equipment	1	2				
			Other						

Held Order Intvl and Mean SQM (State)

June 2001

Aggregate	State	Provisioning	Appointment Reasons	<10 Circuits					
				Total Held	Mean	Count >= 15 Days	% >= 15 Days	Count >= 90 Days	% >= 90 Days
BST	GA	Retail Residence, Business and Design	Facilities	421	14	125	29.69%	7	1.66%
			Equipment	5	3				
			Other	51	25	14	27.45%	3	5.88%
		Retail Digital Loop < DS1	Facilities	1	94	1	100.00%	1	100.00%
			Other	8	9	3	37.50%		
		Retail Digital Loop >= DS1	Facilities	1	2				
		ADSL Provided to Retail	Facilities	251	22	120	47.81%	10	3.98%
			Other	4	13	2	50.00%		
		Retail ISDN - BRI	Facilities	3	15	1	33.33%		
			Other	3	17	1	33.33%		
CLEC	GA	Resale Residence	Facilities	10	13	3	30.00%		
		2W Analog Loop Design	Facilities	1	6				

Aggregate	State	Provisioning	Appointment Reasons	>= 10 Circuits					
				Total Held	Mean	Count >= 15 Days	% >= 15 Days	Count >= 90 Days	% >= 90 Days
BST	GA	Retail Residence, Business and Design	Facilities	3	5				
			Equipment	1	2				
			Other						
		Retail Digital Loop < DS1	Facilities						
			Other						
		Retail Digital Loop >= DS1	Facilities						
		ADSL Provided to Retail	Facilities						
			Other						
		Retail ISDN - BRI	Facilities						
			Other						
CLEC	GA	Resale Residence	Facilities						
		ZW Analog Loop Design	Facilities						

Held Order Intvl and Mean SQM (State)

June 2001

Aggregate	State	Provisioning	Appointment Reasons	< 10 Circuits					
				Total Held	Mean	Count >= 15 Days	% >= 15 Days	Count >= 90 Days	% >= 90 Days
CLEC	GA	UNE Digital Loop < DS1	Facilities	2	8				
		UNE Digital Loop >= DS1	Facilities	1	9				
		UNE Loop + Port Combinations	Facilities	8	6				
			Other	1	270	1	100.00%	1	100.00%
		UNE Loop + Port Combinations Non-Dispatch	Other	1	5				
		UNE Loop + Port Combinations Non-Design DP-4N	Other	1	5				
		UNE xDSL Without Conditioning	Facilities	1	9				
		UNE xDSL (HDSL, ADSL, and UCL)	Facilities	1	9				
		UNE ISDN	Facilities	2	6				
		UNE Other Design	Facilities	1	6				
		UNE Other Non-Design	Facilities	6	6				
			Other	1	270	1	100.00%	1	100.00%

Aggregate	State	Provisioning	Appointment Reasons	>=10 Circuits					
				Total Held	Mean	Count >= 15 Days	% >= 15 Days	Count >= 90 Days	% >= 90 Days
CLEC	GA	UNE Digital Loop < DS1	Facilities						
		UNE Digital Loop >= DS1	Facilities						
		UNE Loop + Port Combinations	Facilities						
			Other						
		UNE Loop + Port Combinations Non-Dispatch	Other						
		UNE Loop + Port Combinations Non-Design DP-IN	Other						
		UNE xDSL Without Conditioning	Facilities						
		UNE xDSL (HDSL, ADSL, and UCL)	Facilities						
		UNE ISDN	Facilities						
		UNE Other Design	Facilities						
		UNE Other Non-Design	Facilities						
			Other						

Held Order Intvl and Mean SQM (Region)

June 2001

Aggregate	Region	Provisioning	Appointment Reasons	< 10 Circuits					
				Total Held	Mean	Count >= 15 Days	% >= 15 Days	Count >= 90 Days	% >= 90 Days
BST	Region	Retail Residence	Facilities	1,517	13	350	23.07%	20	1.32%
			Equipment	4	3				
			Other	182	20	29	15.93%	2	1.10%
		Retail Business	Facilities	366	13	88	24.04%	5	1.37%
			Equipment	1	2				
			Other	36	16	10	27.78%		
		Retail Design	Facilities	80	37	47	58.75%	6	7.50%
			Equipment	3	21	1	33.33%		
			Other	119	65	60	50.42%	27	22.69%
		Retail PBX	Facilities	2	26	2	100.00%		
			Equipment	1	2				

Aggregate	Region	Provisioning	Appointment Reasons	>= 10 Circuits					
				Total Held	Mean	Count >= 15 Days	% >= 15 Days	Count >= 90 Days	% >= 90 Days
BST	Region	Retail Residence	Facilities						
			Equipment						
			Other						
		Retail Business	Facilities	10	21	4	40.00%	1	10.00%
			Equipment	1	2				
			Other	1	2				
		Retail Design	Facilities	2	41	2	100.00%		
			Equipment						
			Other	2	44	2	100.00%		
		Retail PBX	Facilities						
			Equipment						

Held Order Intvl and Mean SQM (Region)

June 2001

Aggregate	Region	Provisioning	Appointment Reasons	< 10 Circuits					
				Total Held	Mean	Count >= 15 Days	% >= 15 Days	Count >= 90 Days	% >= 90 Days
BST	Region	Retail Centrex	Facilities	24	8	5	20.83%		
			Other	1	19	1	100.00%		
		Retail ISDN	Facilities	48	50	30	62.50%	6	12.50%
			Other	6	88	2	33.33%	1	16.67%
		Retail Residence and Business (POTS)	Facilities	1,859	13	433	23.29%	25	1.34%
			Equipment	5	3				
			Other	214	19	37	17.29%	2	0.93%
		Retail Residence and Business	Facilities	1,883	13	438	23.26%	25	1.33%
			Equipment	5	3				
			Other	218	19	39	17.89%	2	0.92%

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Restricted

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Held Order Intvl and Mean SQM Region



Aggregate	Region	Provisioning	Appointment Reasons	>= 10 Circuits					
				Total Held	Mean	Count >= 15 Days	% >= 15 Days	Count >= 90 Days	% >= 90 Days
BST	Region	Retail Centrex	Facilities	3	16	2	66.67%		
			Other	1	2				
		Retail ISDN	Facilities	1	19	1	100.00%		
			Other						
		Retail Residence and Business (POTS)	Facilities	7	23	2	28.57%	1	14.29%
			Equipment	1	2				
			Other						
		Retail Residence and Business	Facilities	10	21	4	40.00%	1	10.00%
			Equipment	1	2				
			Other	1	2				

Held Order Intvl and Mean SQM (Region)

June 2001

Aggregate	Region	Provisioning	Appointment Reasons	< 10 Circuits					
				Total Held	Mean	Count >= 15 Days	% >= 15 Days	Count >= 90 Days	% >= 90 Days
BST	Region	Retail Residence and Business (POTS , Excl SB)	Facilities	1,859	13	433	23.29%	25	1.34%
			Equipment	5	3				
			Other	214	19	37	17.29%	2	0.93%
		Retail Residence, Business and Design	Facilities	1,963	14	485	24.71%	31	1.58%
			Equipment	8	10	1	12.50%		
			Other	337	35	99	29.38%	29	8.61%
		Retail Digital Loop < DS1	Facilities	13	25	7	53.85%	1	7.69%
			Other	25	22	8	32.00%	2	8.00%
		Retail Digital Loop >= DS1	Facilities	5	12	2	40.00%		
			Other	9	221	6	66.67%	6	66.67%